

Quality Policy

STATEMENT OF POLICY AND OBJECTIVES

The objectives of Bio-Works' Quality Policy are:

- 1. to support the company in aligning its strategy with biotechnological trends and customer needs and,
- 2. to fulfil the optimal quality and highest possible safety of products and services in a consistent, reliable and sustainable way.

Bio-Works enables scientists to achieve their purification goals, from laboratory research to large scale bioprocess production whether they are within GxP, ISO or other regulatory frameworks. Our vision is a biotech industry that embraces, develops and builds on new methods and novel ideas. Bio-Works' next-generation, agarose-based products, are used to purify proteins, peptides and other biomolecules, resulting in purer therapies and safer diagnostics. Through collaboration with customers and partners, we develop purification solutions that make important medicines available and accessible to everyone.

To achieve this, Bio-Works is committed to the following principles:

- Our focus is on people as colleagues, customers and suppliers. We care and put our partners first by investing time in relationships beyond business transactions.
- We engage and employ qualified staff and continuously educate, train and support employees to
 achieve our quality goals. We believe strong ideas are a result of collaboration and the sharing of
 different points of view. Our future depends on good co-workers, and we expect from them a willingness
 to perform and a commitment to solve tasks and be part of changes in close collaboration with others.
- We craft and tailor solutions to meet the needs of our customers, other stakeholders and applicable statutory and are not afraid to try new methods and ideas, while complying with relevant regulations, standards and guidelines relating to quality, safety and performance.
- We grow and continuously share ideas amongst ourselves and with our partners for continual improvement and optimization of the Quality Management System (QMS), processes, products and services to meet customer satisfaction and compliance.

These commitments will be met by establishing, documenting and reviewing quality objectives through shared quality culture, commitment to performance and effectiveness.

RESPONSIBILITY AND AUTHORITY

The CEO has the ultimate responsibility and authority for the application of this policy.

- The overall responsibility and authority are delegated by the CEO to the Director QA, who serves as the organisation's Management Representative.
- Leaders with managerial responsibility for a department, and all personnel within each location of the organisation are also accountable for compliance with this policy.

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